

OWNER APPLICATION

Name _____ Yacht Name _____

Billing Address _____

Home Phone _____ Work Phone _____

Cell Phone #1 _____ Cell Phone #2 _____

Email _____ Fax _____

Captain Name _____ Phone _____

Other Crew Member Contact _____ Phone _____

Additional Contact Phone _____ Phone _____

Emergency Contact _____ Phone _____

Name of Marina/Yacht Club/Condo/Dock where your vessel is located _____

Address _____

Will authorization be needed for entry or boarding? Yes No

Other entry requirements? Yes No

Please specify _____

YACHT PROFILE

Manufacturer _____ Year _____

Length _____ Engine Make/Hours _____

List all features (mechanical/ electronic packages) _____

Additional features _____



12995 North Miami Avenue
North Miami, Florida 33168
p. 305-733-4901 fax: 305-688-2759
www.docksidecorporateservices.com

NEW CLIENT

RENEWAL

LUXURY SERVICE

\$1,200 (per year/12 months)

DELUXE SERVICE

SEASONAL

November 1 through April 1

\$600

May 1 through October 1

\$500

_____ months

\$150 monthly*

PREMIER SERVICE

\$75 per request

each calls/contact for additional services will be considered
a new request and be charged the per request fee)

Checks payable in US currency/US banks only

Make checks payable to **Dockside Corporate Services Inc.**

Completed applications and signed agreements shall be emailed, faxed or mailed to the address shown below.

Payment may also be made by Electronic Funds Transfer (EFT). Please contact us for information regarding EFT.

*Fees shall be calculated from the date of the month that the client has signed on with dockside and shall be incurred on a monthly basis on the same corresponding date of each consecutive month.



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MEMBERSHIP/CLIENT SERVICES AGREEMENT

Dockside Corporate Services Inc. shall:

- Be available to the Client Member (hereinafter called "Member" or "Client"), twenty-four hours a day seven days a week three hundred sixty five days a year, including nights, weekends and holidays.
- Shall maintain current information regarding Members or Clients and yachts in order to facilitate the products and services provided.
- Provide reasonable assistance to the Member or Client and when requests cannot be fulfilled by Dockside shall refer to the Member or Client, a reputable provider from the VIP Referral Network to assist the member.
- Provide fully trained concierges to assist the Member or Client at all times, and additionally, will grant the Member or Client access to the officers and management of Dockside within a reasonable amount of time, in order to assist the member, resolve disputes, and fulfill the requests of the member.
- Advise and offer suggestions to the Member or Client regarding an alternative membership or service plan based upon the member's or client's current needs, if that plan would be beneficial to them.
- Will make every reasonable attempt to provide the product or service requested by the Member or Client within a reasonable and acceptable amount of time, and if unable to do so for any reason, will immediately notify the member of that fact, and attempt to assist the Member or Client in another manner or provide a referral to the member/client to facilitate the request.
- Shall not agree to refund, alter or cancel a single premier monthly service plan.
- Will notify the Member or Client in advance of the expiration date of the existing membership plan to offer information needed for the Member or Client to consider renewing the existing plan or selecting an alternate and more beneficial plan.
- Shall not perform or participate in any in moral or illegal act.
- Maintain the private information including financial information provided to Dockside by the Member or Client in the course of membership or service with the due diligence in a secure manner so as to protect the interests and privacy of the member/client.
- Shall protect the Members or Client's privacy, financial and confidential information in a safe and secure manner.
- Agrees to consider and accept request for cancellation and/or alteration of Membership Plans in writing, or by e-mail, and respond in writing to that specific request within a reasonable amount of time not to exceed thirty business days. Dockside further agrees to process a pro-rated refund of the amount paid within an additional thirty days, or within sixty days of the date of notification to Dockside.

The member or client shall:

- Agree and understand that Dockside Corporate Services, Inc., (hereinafter called "Dockside"), shall act on behalf of the client member (hereinafter called "Member" or "Client"), as an agent, with the intent to refer service providers and or contractors to the member or client and arrange for the service provider/contractor

to provide products and services to the member/client; and shall not under any circumstances be considered the direct provider of those products and services.

- Be responsible for direct payment to the service provider contractor in the manner prescribed by the service provider contractor at the time the service is authorized and agreed upon by the member or client.
- Provide Dockside with updated and current contact information and such other information requested and required by Dockside, regarding the owners, cruise and information regarding the yacht related to the Member or Client.
- Shall assist and facilitate Dockside in the service providers/contractors referred by Dockside, in gaining access to the yacht at all times required, in order to serve the needs of the member or client as requested.
- Indemnify and hold Dockside harmless for any damages or claim of damages arising from or related to the actions of any service provider/contractor referred to the member or client by Dockside.
- Agrees and understands that a Membership Plan will not automatically renew, but must be requested and paid for prior to becoming affective.
- Indemnify and hold Dockside harmless for any delays in the fulfillment of services requested by the Member or Client and the service provider/contractor referred to the Member or Client by Dockside.
- Agree and understand that the concierge services provided to a plan Member by Dockside shall commence and end with the dates specified on the Membership Application Form submitted by the Member and accepted by Dockside as evidenced by the processing and acceptance of the payment for that membership.
- Shall indemnify and hold harmless Dockside for any fees incurred, actions taken, work performed or damages incurred or claims for damages arising out of members or clients engagement of any service provider/contractor whether referred by Dockside or otherwise.
- Shall have the right to select alternative plan or cancel the membership plan agreed upon at any time by contacting Dockside or submitting a request in writing or by email. Cancellations shall require 30 days written notice stating the reason for the cancellation of the membership plan.
- May choose to refuse and not employ a service provider/contractor referred by Dockside, and may expect Dockside to make reasonable attempts to refer alternative suitable service provider/contractors. As per the service and membership terms, Dockside will also arrange for a reasonable amount of service provider/contractors to visit the Member or Client in order to submit quotes and estimates on products and services requested, allowing the Member or Client to select the suitable service provider/contractor.

I, _____ have read the foregoing membership and service agreement. I hereby knowledge, understand, and agree to all the terms set forth herein.

Date

Signature